INFIGO IS

company, products, and services
2023

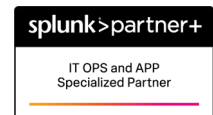Cybersecurity company

A brief history of Infigo IS

Infigo IS was founded in 2005 as an infosec consultancy, but quickly expanded into Splunk integration and consulting, developed its first software product, and transformed into a software and solution development, and business consultancy company. Today Infigo has offices in six countries and operates on three continents.

Its focus is on big data analytics, and information security through security solution delivery, cyber risk and compliance consulting, security assessment and protection services, and in-house developed software products. Its core services include a myriad of security assessments – vulnerability scanning, penetration testing, red team exercises, and all that has evolved and transformed Infigo into a MSSP (Managed Security Service Provider).

SYSTEM CERTIFICATION
ISO/IEC 27001
SGS

SYSTEM CERTIFICATION
ISO 9001
SGS

UNITED REGISTRAR OF SYSTEMS
URS
ISO 22301

AICPA
SOC
aicpa.org/soc4so

NATO
OTAN
NATO SECRET Clearance

splunk>partner+
Professional Services
Practice Partner

splunk>partner+
ELITE
Managed Service Provider

splunk>partner+
Security Specialized
Partner

splunk>partner+
ELITE
Authorized Reseller

splunk>partner+
IT OPS and APP
Specialized Partner

Our competencies

We could list what we are capable of, but we like our projects to speak for themselves. Also, we are big proponents of vendor and professional associations – those certificates convey how much energy we invest in learning, how much we value knowledge, and they help us stay up-to-date with current trends.

Infigo IS' employees currently hold more than 150 vendor certificates with two-thirds of those being Splunk certificates, and more than 50 professional associations certificates – 15 SANS certificates, 11 ISC² certificates (more than 10 percent of all Croatian CISSPs work at Infigo IS), 10 ISACA certificates, 7 Offensive Security certificates, 7 ISO 27001 LA certificates...

OUR CLIENTS

Infigo IS works with organizations across many industries, but as one of the pillars of security is confidentiality, most of our projects are just that, confidential. A big part of our business is connected to financial institutions and telecoms, but we also work with retail, ICT, energy, utility, oil, pharma, media, and other industries. Today, information security concerns everybody, and that allows us to work with a wide range of clients.

Although we can't go into names, we can say we worked with international banks, payment solutions providers, hypercar manufacturers, air traffic controls, airlines, smart cities, whole countries/governments, and even military alliances. Yes, we work with smaller entities as well, but we treat our clients equally since we strive for excellence, trust, quality of service, and continuous improvement.

Software products
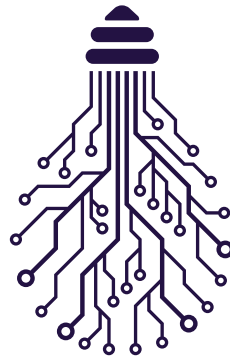
Compli

Infigo Compli helps organizations comply with relevant laws, policies, and regulations. It does that by making sure the regulatory compliance management process is as straightforward as it can be.

In the background, crawlers gather data from industry-relevant sources, process the data, and present it to users. Users log in through a web-based GUI, so any modern browser will do, and depending on their role, are presented with a number of dashboards.

It will help you with:

- Workflow standardization in compliance processes
- Automatic data gathering from relevant sources
- Automatic, and customizable, reporting for relevant stakeholders

Software products
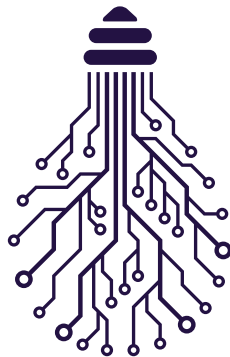
FRAML

Infigo FRAML (FRaud and Anti-Money Laundering) is a holistic and modular approach to combating fraud and money laundering in financial institutions. In the modern financial landscape, fraud and money laundering often go hand in hand, and not only is it cost-efficient to use FRAML than using fraud management (FM) and anti-money laundering (AML) separately, but you can also extract more information by analyzing one big dataset.

But, given the modular approach, you can integrate all of it or just parts that you find interesting. If, in time, you decide there is a need for another module, it is easy to update the system.

It will help you with:

- Being cost-efficient by combining fraud management with anti-money laundering in one product
- Catching irregularities with more than 70 built-in scenarios that oversee all channels
- Compliance with regulations for fraud reporting and anti-money laundering under EBA and other relevant authorities

Software products
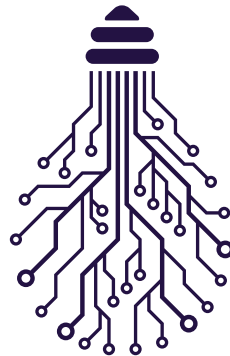
LMS

Infigo Learning Management System (LMS) gives organizations access to ready-made lessons for employee education. As experts in all thing information security related, Infigo has prepared lessons for:
- Cybersecurity awareness training
- Cybersecurity awareness training for system admins
- GDPR (General Data Protection Regulation)
- Anti-money laundering for financial institutions

But in addition to the content offered, Infigo can, in cooperation with the organization, produce lessons and quizzes for other uses.

Infigo LMS offers easy access, any modern web browser will do, and reports for the relevant stakeholders; for internal use or for regulatory requirements.

It will help you with:

- Getting ready-made high-quality content with easy access
- Training your employees in different aspects of information security
- Pleasing regulators by providing reports on lesson completion

Software products
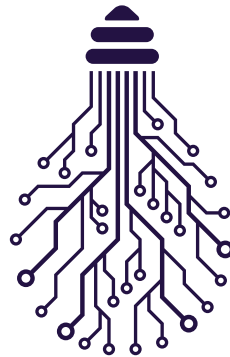
Print Monitoring

Infigo Print Monitoring helps organizations stop data loss through printing. Research shows that organizations invest in a multitude of security measures from physical access to strict computer networks security, but they often forget about printing.

Infigo Print Monitoring is easy to deploy and is totally transparent to users while administrators have easy access through a web-based GUI.

It will help you with:

- Keeping control by automatically OCRing any documents sent to printers
- Building a central database that is completely searchable with the possibility of alerting for certain words, terms, or complete sentences
- Saving every document as a PDF file with configurable data retention

Software products
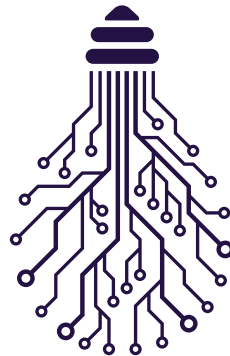
SIEM

Infigo SIEM (Security Information and Event Management), in the simplest term, is your best chance of seeing everything that is going on in your system. Every device on your network generates some kind of data – do not think just about computer and network hardware, but often software, and other miscellaneous hardware like smart locks and, in the world of IoT, even smart coffee machines.

Infigo SIEM gathers all that data, processes it in real-time, and goes through a set of scenarios to determine what is happening. There are millions of daily events on your network, so we have to be smart about ingesting and filtering them all; if you filter the data incorrectly, you are losing complete visibility.

It will help you with:

- Gathering all the data because it is built on a big data platform enabling almost unlimited data ingestion capabilities
- Discarding unwanted data noise with multiphase enrichment filters without removing valuable information
- Alerting in real-time and/or through scheduled requests; fully customizable with machine learning thresholds and custom risk scoring

Managed Security Services
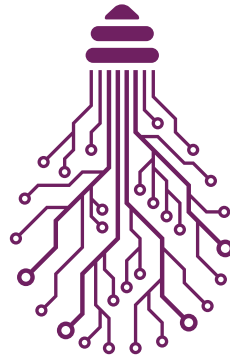
Infigo Managed SOC

Infigo Managed SOC (Security Operations Center) is designed to help organizations get top-notch security without having to invest in building their own Security Operations Center. With our more than 15 years of pure IT security focus, with tried and tested procedures, with countless projects in security from implementation, over consulting, to penetration testing, we are perfectly positioned to protect organizations of any size.

We have built our SOC with robust technology based on big data, so we can ingest an almost unlimited number of events, we have three tiers of SOC analysts working 24/7/365, we have competencies and certificates that prove we are a top security company, and a long, long list of satisfied clients.
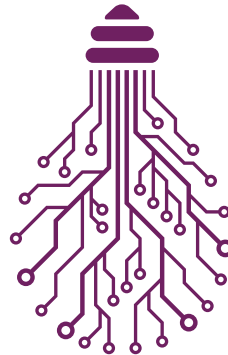
We will help you with:

- Calculable expenses because we turn security into utility, almost like electricity
- Mitigating security risks with extreme visibility and proactive threat hunting
- Compliance by generating every and any required report for a whole array of stakeholders

MANAGED SECURITY SERVICES

Infigo Managed Endpoint Protection

Infigo Managed Endpoint Protection is a service aimed at organizations that want to use next generation anti-virus with a proactive monitoring and threat hunting. It isn't as comprehensive as Infigo Managed SOC but we are aware that every organization has different requirements – as Infigo IS has always been a consumer-centric company we like to give our clients options.

With Managed Endpoint Protection you get CrowdStrike Next Generation AV, a premier NGAV/EDR (Next Generation AntiVirus/Endpoint Detection & Response) solution. We have chosen CrowdStrike because it features advanced, signatureless protection powered by machine learning, behavioral analytics, and has a small resource footprint.
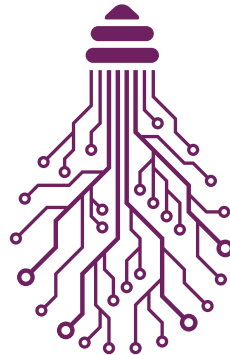
We will help you with:

- Extremely fast deployment without disruption of normal business processes
- Reporting for stakeholders on a weekly and monthly basis
- State of the art protection with advanced telemetry and threat hunting

MANAGED SECURITY SERVICES

Cyber Incident Readiness and Response

Infigo's Cyber Incident Readiness and Response is a proactive service that provides an overview and assessment of the state of information system security (gap analysis), preparation or review of an existing incident response plan, and presentation of the situation to key stakeholders. The preparation step draws the system baseline and enables, when an incident occurs, Infigo's team of experts to start eliminating the threat without the long-term collection of initial information cutting the response time drastically.

During the next 12 months, from the signing of the contract, Infigo's experts and resources are available to the organization in case of any incident - the organization chooses how to use them.

We will help you with:

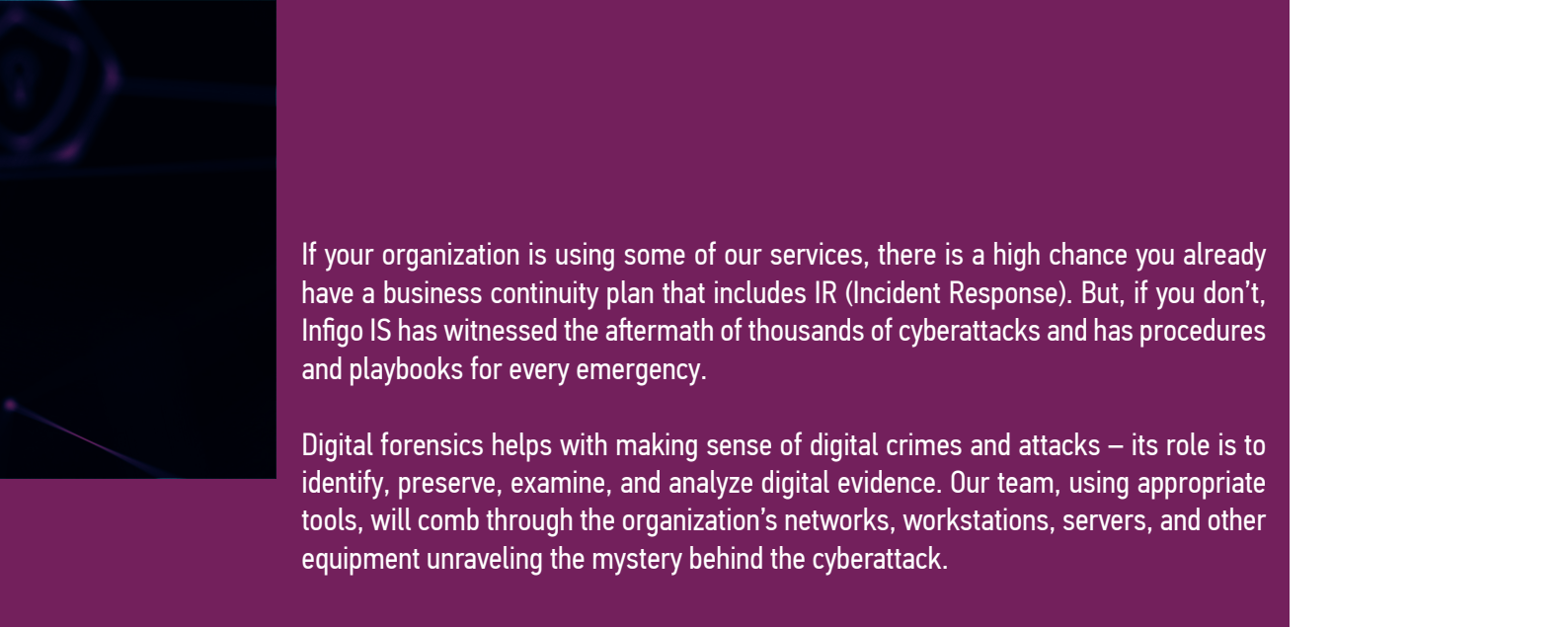- Preparing for the worst-case scenario so the response can be instantaneous
- Getting a reliable partner who has real-world experience and handles multiple incidents at once in a variety of environments
- Affordable service so the organization has an additional level of reliability when solving security incidents without requiring drastic investments in products, processes, or people

Digital Forensics and Incident Response
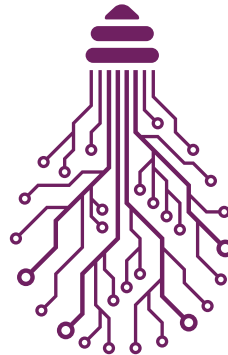
If your organization is using some of our services, there is a high chance you already have a business continuity plan that includes IR (Incident Response). But, if you don't, Infigo IS has witnessed the aftermath of thousands of cyberattacks and has procedures and playbooks for every emergency.

Digital forensics helps with making sense of digital crimes and attacks – its role is to identify, preserve, examine, and analyze digital evidence. Our team, using appropriate tools, will comb through the organization's networks, workstations, servers, and other equipment unraveling the mystery behind the cyberattack.
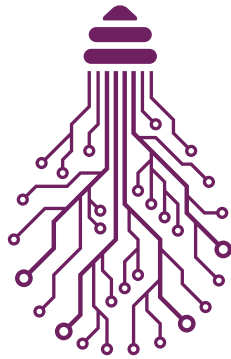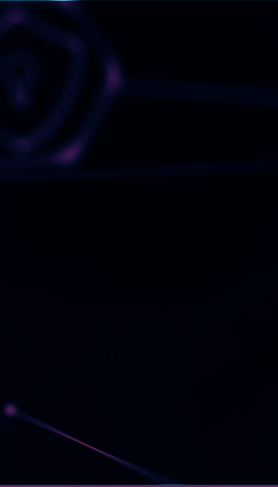
We will help you with:

- Being as efficient as possible at a critical time to minimize damage
- Get answers to important questions like how did the attack happen, when did it happen, what was lost in the attack...
- Get the right lessons learned and develop processes that will ensure you avoid attacks in the future
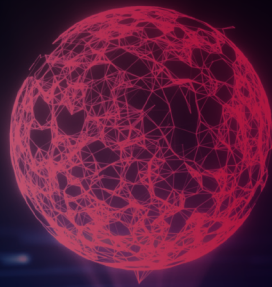
Offensive Security

From the day it was founded Infigo IS has done cybersecurity testing. Over the years we have built our pen testing lab so now we do vulnerability scanning (wide scope), pen tests (narrow scope), and red teaming (do whatever you have to do to break someone's security). Of course, all that is done within rules of engagement previously agreed with the client.

We test external and internal environments, mobile and web applications, do specialized tests (from smart devices, over SCADA systems, to mobile payment schemas), produce specialized social engineering campaigns, and help with code audits so your product goes into production worry free.

We will help you with:

- Getting the best value for your money – vulnerability scanning, pen test, and red teaming are not interchangeable and should be done for specific cases
- Securing your products and services by conducting real-world attacks just as a malicious actor would and suggesting how to remediate vulnerabilities
- Reviewing your code base so you can have secure and stable product when it hits the open market

Solution Delivery

CROWDSTRIKE DIGITAL GUARDIAN® exabeam FORCEPOINT

IBM Nagios® Qualys

RAPID7 splunk> vmware® Carbon Black

With Infigo's solution delivery organizations don't have to be anxious about implementing new security technology or even a new version of old security technology in their well-tuned machine. For more than a decade we have been implementing our partners' and our custom solutions around the world, often in challenging mission-critical environments.

We have more than 100 clients and over 300 implementations on three continents, and 10000 GB of daily traffic – we have proven we can handle a project of any size.

**We will help you with:**

- Design, implementation, maintenance, and support
- Delivering the complete solution in accordance with the organization's needs and key stakeholder's wishes
- Choosing the right technology for your needs; you can get the most expensive tools but if they don't work how you imagined, you have basically burned that money away
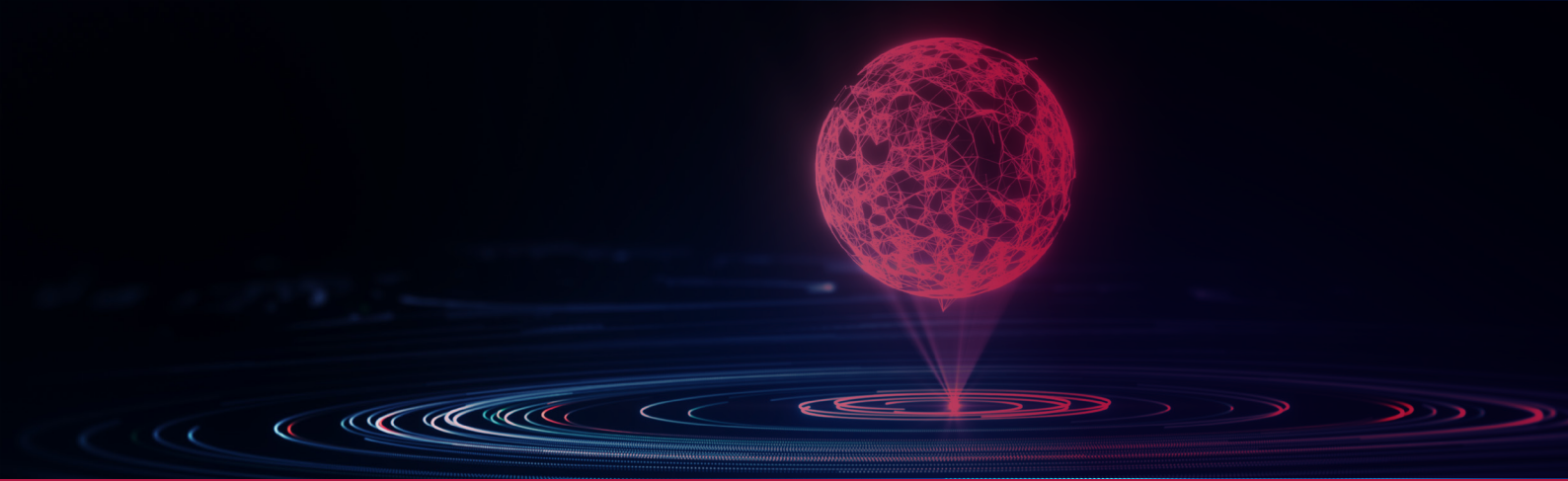
Solution Delivery

Splunk Professional Services
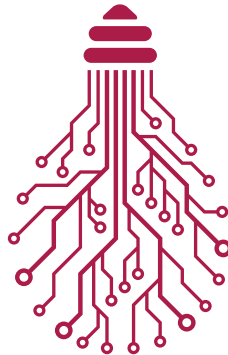
Infigo IS and Splunk have been partners for more than a decade, and we have seen how and why Splunk has risen to be a solution of choice for 92 out of 100 "Fortune 100" companies. During that time, we have implemented many of the Splunk offerings, our engineers have myriads of Splunk certificates, and all things combined, our experience is proven and unrivaled.

We are experts at Splunk Enterprise, Enterprise Security, ITSI, Phantom, UBA, Cloud Enterprise, Cloud Enterprise Security, Security Cloud, and Cloud Migration.
Other than pure implementation, we can help organizations optimize their Splunk solutions, modernize and automatize Security Operations Centers (SOC), do security reviews, and provide a comprehensive education.

We will help you with:

- Implementation and fine-tuning of almost every Splunk offering
- Optimization of already implemented Splunk solutions
- SOC modernization and automatization

Consulting
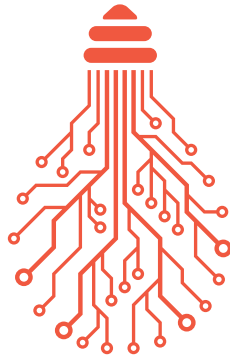
We specialize in information security, which encompasses payment, cyber, and cloud security, plus privacy and data protection. We have worked with businesses across many industries to get them in compliance with regulatory bodies, but we have also helped them build their information security management systems from the ground up.

For the risk part, through cyber readiness assessment and cybersecurity risk assessment we find out what is the readiness of the organization to cope with internal and external threats, and with cyber incident response planning, we give you the playbook to get bad situations under control as quickly as possible and to minimize potential losses. We do that for your in-house information system, but also the cloud with special attention to extremely popular AWS (Amazon Web Services).
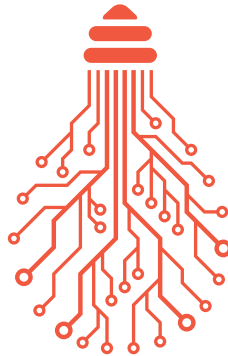
We will help you with:

- Cyber risk and security, payment security (including SWIFT CSP), audit, and with information security management and compliance
- Ever changing regulatory environment
- Managing risk with your in-house or cloud information system

Active Directory Security Assessment

With Active Directory (AD) being a critical point in an organization's IT infrastructure it is often worrying to see how it can be mismanaged and left open to attacks, internal and external. That is why Infigo offers AD Security Assessment where we go through user object management, group management, computer object management, security configuration and hardening, AD IT processes, and much more. In the end we deliver reports and recommendations on how to fix any problems found, and how to elevate your security posture.

This security assessment can be done at any point in time – before or after a pentest, before the regulator's visit, as a part of internal assessment and hardening...

We will help you with:

- Current Active Directory security state assessment
- Identification and assessment of currently implemented security controls
- Reduction of risk and attack surface against internal and external threats

Business Intelligence & Analytics
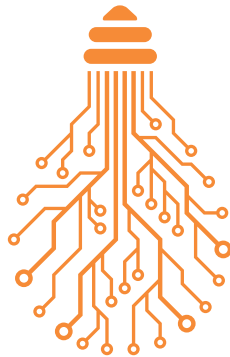
We can't tell you how to run your business, but we can help you in getting more insights into how your business is performing and why is it performing that way. From risk to pure operations with smart usage of business intelligence & analytics, you can get everything you need for making better, more informed business decisions.

With business intelligence, you will be able to track how your business is doing in key areas, and with analytics, you will get the chance to see what lies ahead. A combination of both will keep your business healthy and the competition lagging behind.

We will help you with:

- Getting context around your KPI's with Business Intelligence
- Using analytics to build a model for predicting the future
- Combining both for the most comprehensive decision-making tool

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